

APRIL 2019

72211/MAM4P

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions.

1. What do you mean by Information?
2. Define 'system'.
3. State the main characteristics of a system.
4. What is production Information system?
5. What do you mean by conceptual system?
6. State various pointing devices.
7. Define batch processing.
8. What is E-R Diagram?
9. What is system Design?
10. Define SDLC.
11. What do you mean by consensus mapping?
12. List out the drawbacks of BPO.

II BBA - Management Information System.

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions.

13. Explain how MIS support for planning.
14. Discuss the steps involved in decision making process.
15. Discuss the merits of strategic Information System.
16. Discuss different types of Input Devices.
17. Discuss the various components of DBMS.
18. What are the various tools for system analysis and design?
19. Explain the functions of BPO.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

20. Discuss the Pros and cons of MIS.
21. Describe the broad classification of systems.
22. "Application software can be grouped into two categories – general purpose and specific purpose".
– Discuss.

23. Discuss the model of Human Resource Information System.
24. Discuss the situation under which individual decision making and group decision making are relevant.