Time: Three hours

Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer any TEN questions, in 50 words each.

- 1. What are marketing communication?
- 2. Define public relations.
- 3. Explain the term DAGMAR.
- 4. How do you identify a target market.
- 5. Give any two examples for outdoor advertising.
- 6. Why do you need media mix.
- 7. What do you know about salesmanship.
- 8. Who is an effective salesman.
- 9. Mention any two limitations of personal selling.
- 10. Who is a counter salesman?
- 11. Mention the purpose of pre-testing.
- 12. What do you mean by competitive salesmanship?

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions, in 200 words each.

- 13. Point out the ethical aspects of advertising,
- 14. State the objectives of advertising.
- 15. Critically evaluate in-store media of advertising.
- 16. What are the limitations of internet advertising.
- 17. Discuss the merits of personal selling.
- 18. Give a brief note on AIDAS model.
- 19. Bring out the benefits of salesmanship.

PART C
$$(4 \times 10 = 40 \text{ marks})$$

Answer any FOUR questions, in 500 words each.

- 20. Explain the role of integrated marketing communication in marketing process.
- 21. What do you know about advertisement budget.
- 22. Specify the merits and demerits of print media advertising.

- 23. Trace out the role of salesmanship in marketing.
- 24. Make a comparison between personal selling and public relations.
- 25. How do you classify salesman?