Time: Three hours

Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer any TEN questions not exceeding 50 words each.

- 1. Why is effective business writing important?
- 2. Why is business writing a major vehicle for flow of business?
- 3. Define business writing.
- 4. Why is business writing a type of written communication?
- 5. How does the process of editing begin?
- 6. What do copy editors do?
- 7. How are Newsletters edited?
- 8. How can Newsletters be edited?
- 9. What are some examples of oral communication?

- 10. Define CV writing.
- 11. How do you write content fast?
- 12. How do you make good content?

PART B —
$$(5 \times 5 = 25 \text{ marks})$$

Answer any FIVE questions in about 200 words each.

- 13. Write on the basic concepts in effective business.
- 14. Give a short note on business letter template fields.
- 15. Explain knowledge management.
- 16. State the tips to write Newsletters.
- 17. Prepare a CV to be produced for any kind of job.
- 18. How will you prepare for an oral communication?
- 19. How can one's website content get noticed?

PART C — $(4 \times 10 = 40 \text{ marks})$

Write essays on any FOUR questions in about 500 words each.

- 20. Draft a letter to a wholesale company seeking quotation for chairs and tables to be ordered for a newly started college.
- 21. Write a thanking letter to a person who attended the conference in your institution as the chief guest.
- 22. Prepare a speech to be delivered to the students of the Nature Club about the Awareness of the environment.
- 23. Write an article for a newspaper on the ban on Plastics to help create awareness among the public.
- 24. Write an article for a website giving information about the use of mobile Apps.
- 25. Explain how Press Release flares up statements made by people who indulge in public life.