Time : Three hours   Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions each in 50 words.

1. State any two principles of management.

2. Define advertising.

3. What is human resource planning?

4. Specify the meaning of job design.

5. What do you mean by induction?

6. What is vestibule training?

7. List out the 5S system.

8. Write the meaning of BPR?

9. What is HRIS?

10. List out the qualities of HRD manager.

11. What is job description?

12. What do you mean by fringe benefit?

II MSW - Human Resource Management.

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. Explain the concept of human resource management.

14. What is job analysis? What steps are involved in the preparation of job analysis?

15. Explain the objectives and principles of training.

16. Elucidate the concept of balance score card system.

17. Define HRD. Explain the need and importance of HRD in an industry.

18. Explain the contemporary reward systems adopted in the Indian context.

19. Narrate the principles of total quality management.

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions each in 500 words.

20. Explain the POSDCORB functions of management.

21. Elucidate the process of selection.

22. Explicate the various theories of training.

23. Explain the following :
   (a) Quality control
   (b) Kaizen.

24. Explain the various HRD sub systems with suitable examples.

25. Write an essay on challenges and tasks before human resource managers in the future.

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