

APRIL 2019

66225/HAW4C

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions each in 50 words.

1. Define domestic enquiry.
2. Define grievance settlement procedures.
3. Define industrial conflict.
4. What is collective bargaining.
5. Define workers education.
6. Write any one of the scope of industrial democracy.
7. Define liberalization.
8. Write one function of international labor organization.
9. Mention any two limitations of labor welfare.
10. Define social security.

II MSW - Industrial Relations and Labour welfare

11. What is meant by social insurance?

12. Define social assistance.

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. Explain the characteristics of model industrial relations.

14. What are the causes and effects of Industrial conflicts?

15. Explain the wage structure of an organization.

16. Give details on the experiments of workers education in India.

17. Examine the principles of labour welfare.

18. As a labour welfare officers what measures would you take to reduce labour turnover?

19. Portray the features of industrial counseling.

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions each in 500 words.

20. Trace the growth of trade union movement in India.

21. Identify the problems and weaknesses of trade unions in India.

22. Describe the process of negotiation in collective bargaining.

23. Discuss the different forms of workers participation in management in India.

24. Elaborate on the industrial housing policy and programmes.

25. Explain the different family benefits schemes available for workers in India.