

APRIL 2018

66229/HAW4G

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions each in 50 words.

1. Define organization.
2. List out the big five personality traits.
3. Define perception.
4. Define Leadership.
5. Define job satisfaction.
6. What do you mean by morale?
7. What do you mean by organizational change?
8. Expand - PERT.
9. Define operational research.
10. What do you mean by frustration?
11. Define motivation.
12. Define attitude.

U MSW → Organisational Behaviour

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. Explain the various types of personality.
14. Write a note on perception.
15. "Attitude determines the behaviour" – Justify.
16. Explain the meaning and concept of organizational development.
17. Explain network analysis.
18. Explain the various leadership styles.
19. Explain team building.

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions each in 500 words.

20. Explicate the relationship between the behavioural sciences and organizational behaviour.
21. Enumerate the various theories of leadership.
22. Elucidate the factors affecting the job satisfaction of an employee.

23. Explain the need and importance of organizational culture.
24. Explicate process mapping.
25. Explain the various types of leadership.