

APRIL 2019

66229/HAW4G

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions each in 50 words.

1. Bring out the types of personality.
2. Write down one reason for studying OB.
3. What is team Building.
4. Bring out two types of style of management.
5. Define Attitude.
6. What is conflict.
7. Explain the term stress.
8. What is organization culture?
9. Define the term 'Job satisfaction'.
10. Network analysis — Write in few lines.
11. What is morale of an employee?
12. Bring out two advantages of Organisational Development.

II] M.S.W - Organisational Behaviour

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. Highlight the importance of studying behavioral science in Organizational behavior.
14. Write a detail note on Process mapping.
15. Write down the steps involved in Organizational development.
16. Explain the factors determining the dynamics of Organizational Behaviour.
17. Explain conflict management in an Industry.
18. Write down the procedure involved in team Building.
19. What way OD Brings Organizational change.
22. Briefly explain the types and theories of group dynamics.
23. Human behavior at work leads to Organizational development-Justify.
24. Evaluate Operational research in organizational development.
25. Explain the factors involved in job satisfaction and bring out its relevance in organizational development.

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions each in 500 words.

20. Explain the role of personality in organizational behavior.
21. Critically analyze the challenges of Organizational development.