

APRIL 2021

65153/KDA1C

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions each in 50 words.

1. What do you mean by Organizational behaviour?
2. State the nature of Attitudes.
3. What are the assumptions of Y Theory?
4. What is Group Effectiveness?
5. Define – Values.
6. What are the casual influencing organizational effectiveness?
7. What do you mean by Weak Culture?
8. Define – Social System.
9. What are the reasons for the formation of Groups?
10. What is Communication?

11. How policy decisions affecting organizational changes?
12. What are the determinants of organizational climate?

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. Discuss about basic objectives of Organizational Behaviour.
14. What are the personal attributes for individual differences?
15. Bring out the process of perception.
16. List out the nature of learning.
17. What are the steps to be taken for overcoming resistance to change?
18. Explain about three levels of organizational effectiveness.
19. What are the natures of communication?

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions each in 500 words.

20. What are the various organizational behaviour models?
 21. What are the difference between Theory X and Theory Y?
 22. Explain about Maslow's Hierarchy of Needs.
 23. List out and explain about characteristic of learning.
 24. Bring out the importance of communication.
 25. What are the external factors affecting organizational changes?
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