

APRIL 2021

72211/MAM4P

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Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions.

1. What do you mean by data and information?
2. What are open systems?
3. What do you mean by structured decision?
4. What is secondary memory?
5. Define strategic information system.
6. What is application software?
7. What is data dictionary?
8. What is physical design?
9. State the uses of system manual.
10. What is production information system?

11. What is groupware?
12. What are the objectives of DSS?

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions.

13. How can MIS be used to generate competitive advantage? Explain.
14. Discuss the characteristics of a system.
15. Explain the classification of computer.
16. Discuss different types of database designs.
17. Explain the stages involved in SDLC.
18. How do financial information systems help in exercising budgetary control?
19. Discuss the merits and demerits of BPO.

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

20. Discuss the applications of MIS.
21. Explain the various categories of information systems.

22. Discuss different types of storage devices.
23. Explain the functions of human resource information system.
24. Discuss different types of DSS.

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