

NOVEMBER 2017

65156/KDABA

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions.

1. What is HRM?
2. What do you mean by Mission?
3. Who are business goals?
4. What is strategic capability?
5. Write a note on Virtual Learning.
6. What is the HRIS stand for?
7. What does a cultural dynamic mean?
8. What is Repatriation?
9. What do you understand by e-performance management?
10. What do you mean by employee compensation?
11. What is counselling?
12. Expand EI and EQ.

I M-Com - Strategic Human Resource Management and Development

**PART B — (5 × 5 = 25 marks)**

Answer any FIVE questions.

13. Distinguish between HRM and HRD.
14. What are the characteristics of workforce diversity?
15. Explain the importance of an effective e-performance management system.
16. Enumerate the benefits of HR portals.
17. State the objectives of Career Development Systems.
18. Explain the principles of compensation.
19. Write a note on emotional intelligence

**PART C — (4 × 10 = 40 marks)**

Answer any FOUR questions.

20. Explain the HRD practices in the present world.
21. Discuss the Emerging challenges in International HRM.
22. Enumerate the process of E-Recruitment.

23. Explain global compensation management approaches.
24. Describe the steps for Competency Mapping and Career Development.
25. Write a detailed note on Stress management techniques.