

APRIL 2017

72207/MAM3G

PART B — (5 × 5 = 25 marks)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20 marks)

Answer any TEN questions.

1. What do you mean by Intelligence?
2. Define Personality.
3. What do you mean by morale?
4. Define motivation.
5. State the need for work environment.
6. Define leadership.
7. What do you mean by group cohesiveness?
8. Define competition.
9. What is sociometry?
10. What do you mean by status?
11. Define organisational climate.
12. What is Team Building?

Answer any FIVE questions.

13. Explain how you will measure intelligence.
14. What are the factors affecting job satisfaction?
15. Describe the procedure for design of work place.
16. Explain path-goal leadership theory.
17. Discuss different types of groups.
18. What are the dimensions of organisational climate?
19. How is organisational development undertaken by organisations?

PART C — (3 × 10 = 30 marks)

Answer any THREE questions.

20. Discuss various theories of organisation.
21. Discuss different types of Non-financial motivational techniques.
22. Bring out the impact of Fatigue on performance of employees and suggest measures to prevent it.
23. Explain the stages of Group Development.
24. How is organisational culture created and sustained? Explain.

