## NOVEMBER 2021

## 65156/KDABA

Time : Three hours

## Maximum : 75 marks

PART A —  $(10 \times 1 = 10 \text{ marks})$ 

Answer any TEN questions each in 50 words.

- 1. What is value?
- 2. Define benchmarking.
- 3. What is E- Performance management?
- 4. Write a note on virtual learning.
- 5. Define leadership.
- 6. What do you mean by outsourcing?
- 7. Give the meaning of career planning
- 8. What is competency mapping?
- 9. Define counseling.
- 10. Write any four sources of stress.
- 11. Write short note on coaching.
- 12. What is HRD audit?

## PART B — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions each in 200 words.

- 13. Explain the HRD functions
- 14. How does HR support business strategy?
- 15. Define E-Recruitment? What are its advantages?
- 16. Describe importance of cultural dynamics.
- 17. What are the various career stages?
- 18. Discuss the common causes of stress.
- 19. Describe the need for counseling.

PART C —  $(4 \times 10 = 40 \text{ marks})$ 

Answer any FOUR questions each in 500 words.

- 20. Differentiate between HRM and HRD.
- 21. Explain how to link HR to the business strategy.
- 22. Describe the advantages and disadvantages of E-Recruitment
- 23. Discuss the different stages involved in career planning.
  - 2 **65156/KDABA**

- 24. Define stress. What are the techniques to manage stress?
- 25. What are the issues in employee counseling? Explain.

3 **65156/KDABA**