

NOVEMBER 2021

65166/KDA3B

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions each in 50 words.

1. Define knowledge management.
2. What do you mean by knowledge economy?
3. Write a note on abstraction.
4. What is explicit knowledge?
5. Define organizational architecture.
6. Write the elements of organizational architecture.
7. Define knowledge culture.
8. What are knowledge culture enablers?
9. Write a note on knowledge management system.
10. Write down the uses of knowledge.
11. What do you mean by technology?
12. Define tactics.

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. What are the characteristics of knowledge economy?
14. Why organization should treat knowledge as their strategic asset?
15. Explain the advantages and disadvantages of tacits knowledge.
16. What are the various methods in knowledge sourcing?
17. Describe the purpose of knowledge codification.
18. How can knowledge cultures be enhanced?
19. Explain the scope of knowledge management audit.

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions each in 500 words.

20. Describe knowledge management strategies.
21. Differentiate between tacits and explicit knowledge.

22. Explain the relationship between knowledge management and organizational learning.
 23. What is knowledge management? What are its applications?
 24. Discuss the major knowledge culture enablers.
 25. What are the major techniques involved in knowledge management?
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