

NOVEMBER 2022

66407/KD21C/
KB21C/KF21C

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions.

1. Define - Organizational Behaviour.
2. What is Division of Labour?
3. What are the determinates of perception?
4. Point out the characteristics of learning.
5. What is Oral Communication?
6. Point out the physical problems of Stress.
7. Write a short note on Sub-culture.
8. State the determinants of Organizational Climate
9. Define – Attitude.
10. What is learning?
11. What are the importances of Motivation?
12. Point out the reasons for the formation of group.

I Alcom → Organizational Behaviour

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions.

13. What are the basic objectives of organizational behaviour?
14. List out the positive individual behaviour.
15. State the elements of communication.
16. Discuss about organizational Climate.
17. What are the internal factors influencing change?
18. State the autocratic model of organizational behaviour.
19. Discuss about Maslow's Need Hierarchy Theory.

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions.

20. What are the important concepts of organizational behaviour?
21. List out the personal and psychological factors influencing individual behaviour.
22. Bring out the natures of Communication.

23. Why does stress arise?
24. Explain the characteristics of organizational culture.
25. Enumerate the reasons for resistance of changes.