Time: Three hours

Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer any TEN questions in 50 words each.

- 1. Why is Effective Business Writing important?
- 2. Why do we need writing skills?
- 3. Define Business Writing.
- 4. What is business writing?
- 5. How does the editing process editing begin?
- 6. How do you edit writing quickly?
- 7. How are Newsletters edited?
- 8. What should be included in a press release?
- 9. What are some examples of oral communication?
- 10. How can you make your CV Online?
- 11. How do you write content quickly?
- 12. What should a website include?

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions in 200 words each.

- 13. Write on the basic concepts in effective business.
- 14. Write a letter to Macmillan Publishers ordering for some text books prescribed for your course.
- 15. Explain Knowledge Management.
- 16. What are the characteristics of a good press release?
- 17. Prepare a CV to be produced for any kind of job.
- 18. How will you create a CV?
- 19. How can one's website content get noticed?

PART C - $(4 \times 10 = 40 \text{ marks})$

Answer any FOUR questions in 500 words each.

- 20. Draft a letter to a wholesale company seeking quotation for chairs and tables to be ordered for a newly started Engineering college.
- 21. What is the role of knowledge management systems?

- 22. Prepare a speech to be delivered to the students of the Literary Club on the importance of Public Speaking.
- 23. Write an article to a newspaper on the ban on Plastics to help create awareness among the public.
- 24. Prepare a Newsletter on the activities of the College for a period of three months. Invent necessary details.
- 25. How do Press Releases flare up statements made by people who indulge in public life?