Time: Three hours

Maximum: 75 marks

PART A $-(10 \times 1 = 10 \text{ marks})$

Answer any TEN questions in about 50 words.

- 1. What is meant by Human Capital Management?
- 2. Define mentoring.
- 3. What is meant by HR auditing?
- 4. What is meant by KPI?
- 5. Write the meaning of Training.
- 6. What is meant by job rotation?
- 7. Write the meaning of sensitivity training.
- 8. What is meant by balanced score card?
- 9. Define employee empowerment.
- 10. What is meant by employee counselling?
- 11. What is meant by HR Effectiveness index?
- 12. Write the meaning of JIT.

PART B - $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions in about 200 words.

- 13. Differentiate Human Resource Management and Human Resource Development.
- 14. Explain the objectives of Human Resource Management.
- 15. Explain the process of MBO.
- 16. Elaborate the importance of training and development...
- 17. Explain the importance of Training need analysis.
- 18. Brief about evaluation of the training programme.
- 19. Elaborate the benefits of Employee empowerment.

PART C
$$-(4 \times 10 = 40 \text{ marks})$$

Answer any FOUR questions in about 500 words.

- 20. Explain the performance management systems in the organisation.
- 21. Narrate the importance of HR accounting.
- 22. Explain the types of "off the Job Training".

- 23. How would you improve the training utility by following up training action plan?
- 24. Discuss the role of employee counsellor in organisations.
- 25. Explain the organisational goal setting process.