

APRIL 2023

66265/HBWCC

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions each in 50 words.

1. Spell out the concept of industrial peace.
2. What is mediation?
3. Define adjudication.
4. Name the non-statutory machinery available for settling industrial disputes.
5. Define wage.
6. What is trade union?
7. When was the term collective bargaining introduced?
8. Specify the goal of collective bargaining.
9. Give examples for statutory welfare provisions.
10. List the social security measures.
11. What is Quality of Work Life?
12. Point out the schemes of workers' participation in management.

M MSW → Specialization M Industrial

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. Bring out the characteristics of industrial relations.
14. Illustrate the causes of industrial conflict.
15. Differentiate between strike and lockout.
16. State the types of wages.
17. Highlight the significance of negotiation skills for collective bargaining.
18. Enumerate the objectives of labour welfare.
19. Mention the levels of workers' participation in management.

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions each in 500 words.

20. "Industrial relations and peace are closely intertwined" - Comment.
21. Analyse the role of trade unions in industrial relations.
22. Elucidate the theories of collective bargaining.
23. Explicate the principles of labour welfare.

24. Examine the scope of industrial counselling with suitable examples.
25. "Education and participation are the tools for empowering employees" - Justify.