Time: Three hours

Maximum: 75 marks

SECTION A — $(10 \times 2 = 20 \text{ marks})$

Answer any TEN questions.

- 1. What do you mean by staffing?
- 2. List out the external environment of HRM.
- 3. Define induction.
- 4. What is retrenchment?
- 5. Define remuneration.
- 6. Differentiate wage and salary.
- 7. Define French benefit.
- 8. What is industrial dispute?
- 9. List out the elements of job analysis.
- 10. What do you mean by human resource accounting?
- 11. What is MBO?
- 12. Define welfare.

SECTION B — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions.

- 13. Discuss suitable sources for recruiting software professional.
- 14. Bring out the various objectives of manpower planning.
- 15. Describe the benefits of training.
- 16. Explain the various components of remuneration.
- 17. Define labour relation and explain the significance.
- 18. Outline the merits and demerits of personnel audit.
- 19. Discuss the major causes of industrial dispute in India and explain the legal settlements.

SECTION C —
$$(3 \times 10 = 30 \text{ marks})$$

Answer any THREE questions.

- 20. Discuss the different functions of HRM.
- 21. Explain in detail about various techniques of performance appraisal.

- 22. Suggest some measures to make incentives and benefit programmes more successful.
- 23. Discuss the levels and forms of worker's participation in management.
- 24. Describe the various approaches to perform human resource audit.