Time: Three hours

Maximum: 75 marks

PART A —  $(10 \times 1 = 10 \text{ marks})$ 

Answer any TEN questions, each in 50 words.

- 1. Differentiate between wage and salary.
- 2. What do you mean by layoff?
- 3. What is a registered trade union?
- 4. Define arbitration.
- 5. What is the phases of collective bargaining?
- 6. Define collective bargaining.
- 7. What is the need for labour welfare?
- 8. What is the purpose of employee empowerment?
- 9. What do you mean by lock out?
- 10. Who are the main parties in industrial relations?
- 11. Define negotiation.
- 12. Explain "Laissez Faire" policy.

## PART B — $(5 \times 5 = 25 \text{ marks})$

Answer any FIVE questions, each in 200 words.

- 13. Explain the role of trade unions in industrial relations with suitable examples.
- 14. Explain the models used in wage determination? Explain.
- 15. Explain the factors influencing collective bargaining.
- 16. What is strike? Explain the types of strike with suitable examples.
- 17. Explain industrial relations at the plant and shop floor level.
- 18. Explain the scope and limitations of labour welfare.
- 19. Explain what is social security.

PART C — 
$$(4 \times 10 = 40 \text{ marks})$$

Answer any FOUR questions, each in 500 words.

- 20. What is collective bargaining? Explain the procedure. Is collective bargaining useful in the Indian context? Justify.
- 21. Explain seven theories of wages with suitable examples.

- 22. Explain the causes of industrial disputes and examine their impact on industrial relations.
- Describe the statutory and non statutory provisions of labor welfare in India. Explain in detail.
- 24. Explain the actives and different forms of worker participation in the management with suitable examples.
- 25. Elaborate the mechanisms used for prevention and settlement of industrial disputes? Explain in detail with suitable examples.