

APRIL 2024

66269/HBWCD/HW24E

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Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer any TEN questions each in 50 Words.

1. What is meant by personality?
2. Describe social learning theory.
3. Who proposed the Equity Theory of motivation?
4. Mention the leadership style based on the Ohio State Studies.
5. Arrange the communication process.
6. What is meant by Organizational Citizenship Behavior?
7. Recall the characteristics of organizational development.
8. Outline the phases of OD.
9. Give examples for OD Interventions.
10. Describe modeling in OD.
11. Recall any two leadership theories.
12. What is meant by Leader-Member Exchange?

PART B — (5 × 5 = 25 marks)

Answer any FIVE questions each in 200 words.

13. Analyze the factors that influence the study of organizational behavior.
14. Write a note on Path Goal Theory.
15. What are the barriers to effective communication in an organization?
16. Explain the purpose and process of organization mirroring?
17. How can behavior modeling be used to address diversity and inclusion challenges in the workplace?
18. Discuss the process of restructuring an organization.
19. Write a note on Hersey and Blanchard's Situational Theory.
22. How does Organizational culture impacts an organization – Discuss.
23. Summarize the steps and strategies involved in institutionalizing OD interventions within an organization.
24. Analyze the different approaches to conflict management.
25. Construct third party peacemaking intervention for an organization.

PART C — (4 × 10 = 40 marks)

Answer any FOUR questions each in 500 words.

20. Explain the historical evolution of organizational behavior.
21. Explain how Maslow's hierarchy of needs contributes to our understanding of motivation.