Time: Three hours

Maximum: 75 marks

SECTION A —  $(10 \times 2 = 20 \text{ marks})$ 

Answer any TEN questions in about 30 words each.
Write short notes on the following.

- 1. Process planning.
- 2. Operations management.
- 3. Product layout.
- 4. Functional layout.
- 5. Stationary layout.
- 6. Stock control.
- 7. JIT.
- 8. Reorder point.
- 9. Work measurement.
- 10. Performance rating.

- 11. Acceptance sampling.
- 12. Service delivery.

SECTION B — 
$$(5 \times 5 = 25 \text{ marks})$$

Answer any FIVE questions in about 200 words each.

- 13. Describe the nature of operations management.
- 14. Explain the fundamental factors of selling and buying for considered in deciding about the location of plant.
- 15. What objectives should be kept in mind while deciding the layout of a manufacturing plant? Explain.
- 16. What is inventory model? Enumerate the different types of inventory models.
- 17. What is lead time? Explain the various activities occurring during lead time.
- 18. Describe the various recording aids used in method study.
- 19. Explain the basic concepts of service operations management.

## SECTION C $\rightarrow$ (3 × 10 = 30 marks)

Answer any THREE questions in about 500 words each.

- 20. Elucidate the procedure of production design and process planning manufacturing process.
- 21. Explain the principles of good layout. State the factors which should be kept in mind while deciding upon a suitable type of plant layout.
- 22. Discuss the advantages and limitations of Economic Batch Quantity (EBQ) production model.
- 23. Explain in detail the fundamentals of inspection.

  List out the essential steps for inspection.
- 24. Elucidate functions of service facility location and service delivery.

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